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AMENDMENT TRANSMITTAL LETTER (Large Entity)

Applicant(s): Mangipudi et al.

Docket No.

20496/2

Serial No.
09/451,592Filing Date
November 30, 1999O P E R A T I O N S
APR 29 2003
U.S. PATENT & TRADEMARK OFFICEExaminer
GUYEN, Thu Ha TGroup Art Unit
2155

Invention: METHOD AND APPARATUS FOR PROVISIONING, ASSIGNMENT, MEASUREMENT AND AUDIT SERVICES PROVIDED TO CLUSTERED NETWORK SITE USERS, AND TO GENERATE SERVICE LEVEL AGREEMENT REPORTS

RECEIVED

TO THE ASSISTANT COMMISSIONER FOR PATENTS:

MAY 01 2003

Transmitted herewith is an amendment in the above-identified application.

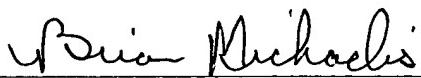
The fee has been calculated and is transmitted as shown below.

Technology Center 2100

CLAIMS AS AMENDED

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	16 -	20 =	0	x \$18.00	\$0.00
INDEP. CLAIMS	3 -	3 =	0	x \$84.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00

- No additional fee is required for amendment.
- Please charge Deposit Account No. _____ in the amount of _____
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- The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 50-0369
A duplicate copy of this sheet is enclosed.
- Any additional filing fees required under 37 C.F.R. 1.16.
- Any patent application processing fees under 37 CFR 1.17.



Signature

Dated: April 23, 2003

Brian L. Michaelis, Esq. (Reg. No. 34,221)
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CC:

Carmen M. Constantinescu

Typed or Printed Name of Person Mailing Correspondence

CERTIFICATE OF MAILING BY FIRST CLASS MAIL (37 CFR 1.8)

Applicant(s): Mangipudi et al.

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Invention: **METHOD AND APPARATUS FOR PROVISIONING, ASSIGNMENT, MEASUREMENT AND AUDIT SERVICES PROVIDED TO CLUSTERED NETWORK SITE USERS, AND TO GENERATE SERVICE LEVEL AGREEMENT REPORTS**

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Docket No.: 20496/2 (N/E.)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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APPLICANT(S): Mangipudi et al.

MAY 01 2003

EXAMINER: NGUYEN, Thu Ha T

Technology Center 2100

SERIAL NO.: 09/451,592

ART UNIT:

2155

FILED: November 30, 1999

FOR: METHOD AND APPARATUS FOR PROVISIONING, ASSIGNMENT,
MEASUREMENT AND AUDIT SERVICES PROVIDED TO
CLUSTERED NETWORK SITE USERS, AND TO GENERATE
SERVICE LEVEL AGREEMENT REPORTS.

CERTIFICATE OF MAILING

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Date

April 29, 2003

By:

Carmen M. Constantinescu

Box AF
Assistant Commissioner for Patents
Washington, D.C. 20231

AMENDMENT AND RESPONSE UNDER 37 C.F.R. §1.116

Sir:

In response to the Office Action dated January 24, 2003, please amend the above identified application as follows and consider the following remarks.